

## **Quality Policy Statement**

Assa Abloy Limited are the leading lock manufacturers in the United Kingdom and employ approximately 600 people across two sites based in Willenhall, West Midlands. The company is part of the ASSA ABLOY group, the world's leading lock group.

Assa Abloy Limited lead the way forward with innovative new designs in locking systems and employ a pro-active continuous improvement approach throughout the whole company. The company is committed to excellence, and exceeding the requirements of its customers in all aspects of service and value.

The company's quality management system undergoes a series of internal quality audits, and an annual management review to ensure it continues to satisfy the requirements of the ISO9001:2000 standards and its customer's requirements. The company is also subject to independent third party audits, which include audits carried out by the customers themselves.

The company will provide all the necessary facilities and training to enable employees to achieve the required skill levels for meeting our high quality standards.

The company will continue to rigorously pursue failure prevention, rather than relying on failure detection alone, and to monitor the control of key process variables.

The company recognises that continuous improvements in quality performance standards can always be achieved, and will continue to pursue its ultimate target of zero defects as a world class company.

The ultimate responsibility for Assa Abloy Limited quality management system is that of the Operations Director. In recognising the importance of this he has appointed the Quality Assurance Manager as the company's management representative regarding all aspects of the quality management system. It is also a mandatory condition of employment that all personnel follow the agreed procedures to ensure we continue to maintain the highest quality levels at all times.

**David Perry**

UK Operations Director

08th August 2006